



Prudential ISA

# Change of Personal Details



**About this form**

Please note you cannot change your name via the online service.

Please complete all relevant sections in blue or black ink, write in CAPITAL LETTERS and sign this form.

Please return the completed form to: **Waystone Financial Investments Limited, PO Box 384, Darlington DL1 9RZ.**

We will have to return any instruction that is incorrectly completed. If you change your personal details and instruct a withdrawal, settlement proceeds may be withheld pending completion of our security procedures.

This instruction form can be used to change your address and/or name.

If you have any questions about this form, please call us on **0344 335 8936** between 8:30am and 5:30pm Monday to Friday. For your security and to improve the quality of our service, we may record and monitor telephone calls.

**Part 1 – Change of address**

Full name

Prudential ISA customer number

Please write your previous and new address in the boxes below

**YOUR PREVIOUS ADDRESS**

Residential address line 1

Town or city

County

Country

Postcode

Email address

Daytime telephone number

Work telephone number

Home telephone number

### Part 1 – Change of address (continued)

**YOUR NEW ADDRESS**

Correspondence address line 1

Town or city

County

Country

Postcode

Email address

Daytime telephone number

Work telephone number

Home telephone number

Confirmation of your change of address will be sent to your old and new address for security purposes.

Signature

Date

### Part 2 – Change of name

If your name has changed due to:

**Marriage** – Please enclose your original marriage certificate, or a certified copy.

**Civil partnership** – Please enclose your original civil partnership certificate, or a certified copy.

**Divorce** – Please enclose your decree nisi/absolute plus birth certificate or previous marriage certificate, or certified copies, in order to verify your former and current names.

**Deed poll** – Please enclose the original deed poll document, or a certified copy.

Please print your previous and new name in the boxes below:

Your previous name

Your current name

Prudential ISA customer number

### Authorisation

Your previous signature

Your current signature

Date